

# WE PUT YOUR KIDS FIRST



Since 2003, HealthEase Kids and Staywell Kids have provided affordable health care to children across Florida. We provide health care coverage in all but two of Florida's 67 counties. As you work with us, you will see that we put you and your family first. That means you and your special ones get better health care. Our members are our top priority.

## Extra Benefits at No Cost

- \$0 co-pay to see your primary care provider (PCP)
- \$0 co-pay for urgent care visits
- Get up to \$180 in FREE over-the-counter items each year. That's \$15 each month to buy items such as sunscreen, aspirin, vitamins and more. OVER 100 items to choose from
- \$100 for hypoallergenic bedding – qualified members can receive up to \$100 in hypoallergenic bedding to avoid asthma triggers
- FREE membership to the Boys and Girls Club for members ages 6-18 (available only during the school year)
- Nurse Advice Line available 24 hours a day, seven days a week at no cost to you

## Covered Services and Benefits

HealthEase Kids and Staywell Kids members also receive the following services:

### Standard Benefits

- Well-child care and school physicals
- Office visits for minor illnesses and accident care from your PCP
- Specialist office visit (if referred by PCP)
- Hospital inpatient medical and surgical care
- Emergency transportation
- Generic prescriptions (31-day supply)
- Brand-name prescriptions (when no generic is available or if brand name is considered medically necessary)
- Substance abuse rehabilitation and treatment – inpatient services
- Behavioral health services – inpatient and outpatient services
- Diagnostic testing (laboratory, X-rays)
- Anesthesia services
- Hospice services
- Routine vision and hearing screening (performed by your PCP)
- Chiropractic services (24 visits per calendar year)

\*For a complete listing of covered services, please visit [www.florida.wellcare.com](http://www.florida.wellcare.com)

## Case Management and Disease

What are our Case and Disease Management programs? They are available to children who have complex needs. They may have chronic conditions that include, among other things:

- Asthma
- Diabetes
- HIV/AIDS

Our case managers work with you. They help coordinate your child's care needs. You may be contacted if:

- You ask for case management
- Your child meets the conditions for one of our case management programs
- Your PCP asks that your child be put into case management

## Large Provider Network

Our Health Plan has a large network of providers to choose from. A large network is a good thing. It means you have more options. This allows you to pick a health care provider near your home. You can also change providers. See details at [florida.wellcare.com/fap\\_search](http://florida.wellcare.com/fap_search)

You will need to choose a PCP for your child/children when they become a member of HealthEase Kids or Staywell Kids. Your PCP helps you manage your child's care, including checkups and shots. Your PCP also will arrange specialist or hospital care when needed.

## We're Here for You

We hope we have answered some of your questions about HealthEase Kids and Staywell Kids. However, we know you may need more information to choose a health plan. You can contact HealthEase Kids or Staywell Kids to get more information. You can also get a list of the providers who belong to our plan.

To learn more, please visit our website at [www.florida.wellcare.com](http://www.florida.wellcare.com). You can also call the Customer Service phone numbers listed above and we will be happy to help you.



**You have choices.  
We'd like to be  
your choice.**

**Staywell Kids  
1-866-698-5437**

**HealthEase Kids  
1-800-278-8178**

**TTY/TDD 1-877-247-6272**

**You have choices. We'd like to be your choice.**