

Annual Report 2014

To assure access to quality health care services for Florida's children

Health/k/ds

KidCare enrollment grew to more than 2.25 million children in 2014, up more than 8% from the previous year

From The Desk of Healthy Kids' Interim Executive Director

As we embark on another year here at the Florida Healthy Kids Corporation, I am pleased to share this Healthy Kids' 2014 Annual Report as a reflection of the year's unique milestones, achievements and challenges. First I wish to thank you for the opportunity to serve this year as Healthy Kids' Interim Executive Director. It is a genuine pleasure to spearhead an organization rooted in such a passionate and rewarding cause, and I am guided by the exceptional example set for so many years by former Executive Director Rich Robleto.

Enrollment numbers are typically a principal indicator of Healthy Kids' progress in a given year, but this year is an exception due to implementation of the Affordable Care Act (ACA). The year's decrease in enrollment was an anomaly, and one that was fully anticipated – the ACA required many changes to our systems that had major affects on data and account transfers between entities, the processing of applications, eligibility determinations and accessing of services.

The ACA's adjustment of Medicaid income limits, with a resulting decrease in Healthy Kids and CHIP enrollment, was foreseen and planned for by the Corporation. Our utmost concern, as always, was ensuring that our families experienced a seamless transition, and this was successfully accomplished with the help of our partner, the Agency for Health Care Administration.

The ACA also allowed us to more closely witness how the evolving national health care landscape affected our own state. We put a priority on transparent communication with our families, stakeholders and staff to ensure that all were kept apprised of Healthy Kids' role in relation to the Federally Facilitated Marketplace (FFM), and how this could affect, if at all, their Healthy Kids or Florida KidCare coverage. The concept of the "no wrong door" approach allowed incoming applicants to apply for the appropriate coverage through the FFM, the Department of Children and Families, or Healthy Kids.

Even with enrollment numbers fluctuating throughout the year due to the ACA implementation, we were able to maintain our enrollment momentum during the back-to-school season. Alongside our Florida KidCare partners, we celebrated a seventh consecutive year of increased Florida KidCare program enrollment in August 2014. This brought the KidCare program's total enrollment past 2.25 million, reflecting an increase of 168,000 children from the prior year.

As we near the expiration of the Children's Health Insurance Program (CHIP) current funding in September 2015, I call upon all children's health ambassadors to recognize the instrumental role that Healthy Kids plays – not only in providing school-aged children with quality, affordable health insurance, but also in our role administering CHIP and the Florida KidCare program so that every child in our state can have the opportunity to obtain affordable, comprehensive health care services.

For the children,

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Fred Knapp



Who We Are

Part of the larger Florida KidCare program, Florida Healthy Kids is the state's low-cost, high-quality health insurance program for children ages 5-18. Healthy Kids is a publicprivate partnership created to improve access to comprehensive health insurance for Florida's children. Healthy Kids families are given comprehensive benefits, a choice between at least two different health and dental plans, and a regular commercial insurance ID card. They have minimal cost-sharing for doctor visits and pay a small premium. For as little as \$15 per month, families are covered for doctor visits, shots, dental care, emergencies, hospital stays and more!

What We Do

- We provide access to health care for schoolage children who are not eligible for Medicaid. Coverage is provided through commercial health and dental plans that are competitively bid, and is subject to comprehensive quality and satisfaction monitoring.
- We administer the CHIP (Children's Health Insurance Program) by processing applications, determining eligibility for subsidies, collecting premiums, and maintaining enrollment and customer service/call centers.
- We promote the Florida KidCare program through Florida KidCare partners, statewide grantees, training, and marketing and outreach assistance.

What We're Made Of

OUR MISSION:

To assure access to quality health care services for Florida's children

OUR VISION:

The best health for all Florida's children

OUR VALUES:

Family Focus: Each and every business decision should promote the well-being of children and their families. We want every project and activity to enhance, simplify or lead to greater family satisfaction.

Cultural Awareness: As a statewide organization serving a diverse population, we understand that we must acknowledge and respect cultural differences. When dealing with issues and communicating with our families via email, mail, social media, phone, Internet or in person, we believe the communication should be relevant, easy to understand and accessible for all those seeking information.

Innovation: After more than 20 years, our program is well established; however, we recognize that for our organization to grow and remain successful, we must always be willing to innovate and commit to creating better and more effective products, processes, services, technologies and ideas.

Compassion: Behind every action we take, we empathize with the applicant's or enrollee's situation and are eager to effectively take action to help.

Professionalism: We conduct ourselves according to the highest standards of integrity, responsibility and accountability. We make it a priority to adhere to our corporation's code of ethics and foster an atmosphere of trust and respect.

More than 290,000 Floridians applied for Healthy Kids coverage in 2014, a one-year increase of more than 53%



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Fred Knapp, Interim Executive Director

The diverse expertise of the Board of Directors strengthens Florida Healthy Kids and Florida KidCare programs for everyone

Goals

GROWTH

Increasing enrollment by enhancing awareness of and participation in the program and supporting statewide outreach efforts

SATISFACTION

Achieving high family satisfaction for every process we undertake, from enrollment application processing, to ongoing health plan services, to renewal

QUALITY

Ensuring standards of health care excellence in all Healthy Kids health plan services

ADVANCEMENT

Securing necessary resources and authority to promote and advance the mission of Healthy Kids

EFFECTIVENESS

Maintaining the corporate structure and resources to fulfill the Healthy Kids mission and purpose

Kids Oughta Be Covered!



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GROWTH

Reducing the Number of Uninsured Children:

Florida continues to make strides in getting kids covered and ranks among the top states for reducing the number and percentage of uninsured children.

- From 2008 to 2013, the number of uninsured children in Florida dropped by 222,000.
- During the same period, the percentage of uninsured children also fell by one-third, improving from one child in six uninsured in 2008 to one in nine uninsured in 2013.
- Despite this progress, there is still much more work to be done.
- Florida is one of 12 states that experienced a <u>statistically significant</u> decrease in the percent uninsured (-0.8 percent) between 2011 and 2013.
- Florida still ranks 47th among states in percentage of uninsured kids. Of the current total of 445,000 uninsured children, more than 312,000 (70 percent) are estimated to be eligible for Medicaid or CHIP.



Florida KidCare Applicants:

For the most recent state fiscal year:

- The mean age of applicant children was 8.77 years.
- The average household size was 3.65 persons.
- The mean monthly family income was \$2,598.10.

Year	Number of Uninsured Children	Percent Uninsured
2008	667,758	16.7%
2009	600,537	14.8%
2010	506,934	12.7%
2011	475,112	11.9%
2012	436,166	10.9%
2013	445,035	11.1%



Florida KidCare Application Volume by Year:

- The number of applications received by KidCare continued to grow in 2014. The Healthy Kids program alone received more than 290,000 applications for coverage, an increase of more than 53% from the previous year.
- This substantial increase was due to the "no wrong door" approach from the Affordable Care Act.
- Many of these applications were directed to Medicaid or the Federally Facilitated Marketplace (FFM).

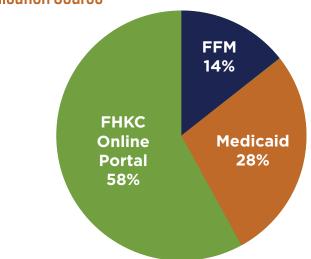
Florida KidCare Applications by Source:

- Families continue to submit the majority of applications over the Internet.
- 58% of the applications were submitted via the FHKC Online Portal.
- The remaining applications were received via the account transfer process:
 - 28% were received through the DCF Portal.
 - 14% were received through the Federally Facilitated Marketplace (FFM).

Application Volume



Application Source



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By the Numbers

\$30,000,000

is paid out to health and dental plans monthly by Florida Healthy Kids

\$24,000,000

in Federal and State Funds are managed monthly by Florida Healthy Kids

\$6,000,000 in Florida Healthy Kids premium

funds are collected each month

\$153

is the full-pay price for nonsubsidized Florida Healthy Kids coverage, including dental

87% of Florida Healthy Kids families receive subsidized

coverage

223,000

children are covered by Florida Healthy Kids

7 health plans are managed through Florida Healthy Kids, all competitively bid

15,000 renewal applications are processed monthly

92% of families report that they received the care they needed quickly

24,000

new applications are processed monthly

13%

of Florida Healthy Kids families receive fullpay coverage

95,000

phone calls are handled through the Florida KidCare call center monthly

3

statewide dental plans are managed through Florida Healthy Kids, all competitively bid

85% medical loss ratio requirement ensures that premiums go toward health care services

67

Florida counties (all of them) have families that receive comprehensive coverage through Florida Healthy Kids

Internal Audit Report

The Internal Audit Department was newly created within Florida Healthy Kids in 2013, pursuant to a mandate by the Board of Directors. An Internal Audit Department is one of the key cornerstones of effective organizational governance.

Internal Auditors perform assessments of risk management, control and governance processes to assure that structures and processes are properly designed and operating effectively.

Many of the activities in 2013 and 2014 were designed to firmly establish the Internal Audit Department, including drafting and adopting procedures, conducting an initial risk assessment, and drafting and adopting the initial audit plan.

Among the activities conducted by the Internal Audit Department since its inception were:

- Assistance with the annual independent audit;
- Annual risk assessment;
- Annual audit plan;
- Audit of the Family Liability Account;
- Review of FHKC Policies and Procedures;
- Audit of Family Account Refunds; and
- Audit of the Dispute Resolution Process.

Several audits are planned for the future, including:

- HIPAA Security Audit;
- Business Continuity and Disaster Plan;
- Analysis of Third Party Administrator (TPA) Standards.

FHK offers an online portal for health plans for enrollment and renewal

www.healthykids.org



SATISFACTION

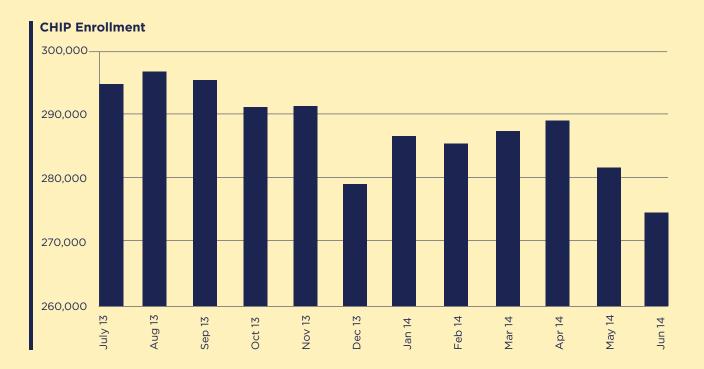
In a year of substantial change, we remained focused on making sure our families were satisfied with the services we provided. This proved to be a challenge with two major programmatic changes occurring simultaneously: the transition to a new Third Party Administrator and the implementation of the Affordable Care Act.

ACA Implementation

- Transitioned to Medicaid those children living between 100% and 133% of the Federal Poverty Level (FPL)
- Revised criteria for income and household size calculation
- Expanded data matching capabilities through the Federal Data Services Hub
- Leveraged the DCF rules engine for eligibility determinations



The transition of almost 72,000 children to Medicaid required a coordinated effort among the Agency for Health Care Administration, Children's Medical Services, Florida Healthy Kids Corporation and the KidCare health plans. To make this transition as smooth as possible, the primary care provider for each child was identified from the CHIP population to ensure continuity of care in their new Medicaid managed care plan when possible.



Florida Healthy Kids processes 24,000 new applications and 15,000 renewal applications each month

KidCare Enrollment Numbers

Over the last year, overall Florida KidCare enrollment increased by more than 8%. The program now proudly insures more than 2.25 million children. Healthy Kids enrollment declined by 7.29% as a result of many children moving to Medicaid due to the ACA.

KidCare Enrollment Numbers

	State Fiscal Year		
	Enrollment June 30, 2013	Enrollment June 30, 2014	% Change 2013-2014
CMSN Title XXI	22,407	19,268	-14.01
Healthy Kids Title XXI	210,293	194,240	-7.63
Healthy Kids Full-Pay	29,989	28,527	-4.88
Healthy Kids Total	240,283	222,767	-7.29
MediKids Title XXI	29,547	27,722	-6.18
MediKids Full-Pay	4,652	4,509	-3.07
MediKids Total	34,199	32,231	-5.75
Title XXI and Full-Pay Total	296,888	274,226	
Medicaid Title XIX	1,792,381	1,868,932	4.27
Medicaid Title XXI	733	726	-0.95
Medicaid Title XXI Funded Medicaid	0	114,626	
Medicaid Total	1,793,114	1,984,284	10.66
KidCare Total	2,090,002	2,258,550	8.06

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Application and Renewal Processing

For the most recent state fiscal year:

- 178,738 children were approved for subsidized KidCare or full-pay coverage
- Where coverage was denied, the primary reason was families' failure to complete the application process
- Average time from receipt of application to effective date of coverage was approximately seven weeks
- 79% of eligible families successfully renewed their coverage
- Historically among non-renewed families:
 - ° 35-45% re-enroll at a later date
 - ° 10-15% transfer to another program

Florida KidCare enrollment has increased during the back-to-school season every August for seven consecutive years

CAHPS

Consumer Assessment of Health Care Providers and Systems (CAHPS)

We assess families' level of satisfaction with the service provided by our health plans through a 14-question survey known as the Consumer Assessment of Health Care Providers and Systems (CAHPS) survey. CAHPS is recommended by the National Committee on Quality Assurance for measuring experiences of Florida KidCare enrollees.

CAHPS Quality Measures

The table below shows Healthy Kids aggregate CAHPS scores.

**For a fully detailed chart, please see the Appendix.

N/R = Sample size less than 50

Composite Measures	FHKC 2014
Getting Needed Care	79%
Getting Care Quickly	92%
How Well Doctors Communicate	90%
Health Plan Customer Service	88%
Child's Personal Doctor	82%
Shared Decision Making	N/R
Getting Specialized Services	N/R
Care Coordination	N/R
Individual Question Summary Rates	
Access to Prescription Medicines	88%
Getting Needed Information	79%
Overall Ratings	
Overall Rating: All Health Care	68%
Overall Rating: Personal Doctor	72%
Overall Rating: Specialist Seen Most Often	65%
Overall Rating: Health Plan	62%

The average child within a family applying for Florida KidCare is 8.77 years old and lives in a home with a combined family income of \$31,177.

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QUALITY

In order to ensure that our families are receiving high-quality care, Healthy Kids contracts with an External Quality Review Organization to measure health and dental plan performance against the nationally recognized Healthcare Effectiveness Data and Information Set (HEDIS).

HEDIS is a tool used by more than 90% of America's health plans to measure performance on important dimensions of care and service.

See the following page for some of the detailed findings for Florida.

HEDIS Performance Summary

Quality Measure Categories Include:

- Access and Availability of Care
- Prevention and Screening
- Respiratory Conditions
- Use of Services
- Behavioral Health
- Dental Care

From 2008 to 2013, the number of uninsured children in Florida was cut by one-third – 222,000 fewer kids



HEDIS Quality Measures 2013

* "FHKC Mean" numbers reflect the percentage of families who responded positively.

** For a year-by-year comparison, please see the Appendix.

FHKP = Florida Healthy Kids Program

Measure	Age Range	FHKC Mean
Children and Adolescents' Access to Primary Care Practitioners	Ages 2-6 Years (FHKP Eligibility: 5-6 Years)	87.0%
	Ages 7-11 Years	93.4%
	Ages 12-19 Years (FHKP Eligibility: 12-18 Years)	90.9%
Initiation of Drug Dependence Treatment Alcohol and Other	13-17 Years	31.8%
Engagement of Drug Dependence Treatment Alcohol and Other	13-17 Years	8.3%
Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life	FHKP Eligibility: 5-6 Years	64.4%
Adolescent Well-Care Visits		57.7%
Chlamydia Screening in Women 16-20 Years	FHKP Eligibility: 16-18 Years	41.4%
HPV Vaccine for Female Adolescents		23.2%
Immunizations for Adolescents		72.0%
Appropriate Testing for Children with Pharyngitis		71.9%
Appropriate Treatment for Children with Upper Respiratory Infection		84.7%
Use of Appropriate Medications for People with	5-11 Years	93.6%
Asthma	12-18 Years	90.9%
Follow-Up Care for Children Prescribed ADHD	Initial Phase	38.1%
Medication	Continuation and Maintenance Phase	44.3%
Follow-Up after Hospitalization for Mental Illness	7 Days	41.8%
	30 Days	62.5%
Annual Dental Visit		59.2%

Healthy Kids helps make sure every child has access to quality health care services



Medical Quality Audits

Healthy Kids' External Quality Review Organization conducts Medical Quality Audits that analyze providers' compliance with standards for access to care, structure and operations, as well as quality measurement and improvement efforts. These audits allow Florida Healthy Kids to determine, in an objective way, strengths and weaknesses of its participating plans to address those areas as necessary.

Five major areas are assessed by the Medical Quality Audits:

- Contract Standards
- Medical Records Review
- Site Reviews
- Provider Quality Management
- Quality Assessment and Performance Improvement (QAPI)

In its Calendar Year 2013 report, the External Quality Review Organization found:

Health Plan Strengths:

- All plans met contract standards and best practices for QAPI programs
- FHKC performed well above the national benchmarks for immunizations for adolescents (i.e., Human Papillomavirus Vaccine (HPV), Tdap/ Td and Meningococcal Vaccines).
- Access to Primary Care Practitioners exceeded the national HEDIS Medicaid HMO 50th percentile.

Dental Plan Strengths:

- Both plans met all contract standards and best practices for QAPI programs
- HEDIS rates for Annual Dental Visits have continued to increase over the past three years.

Performance Improvement Projects

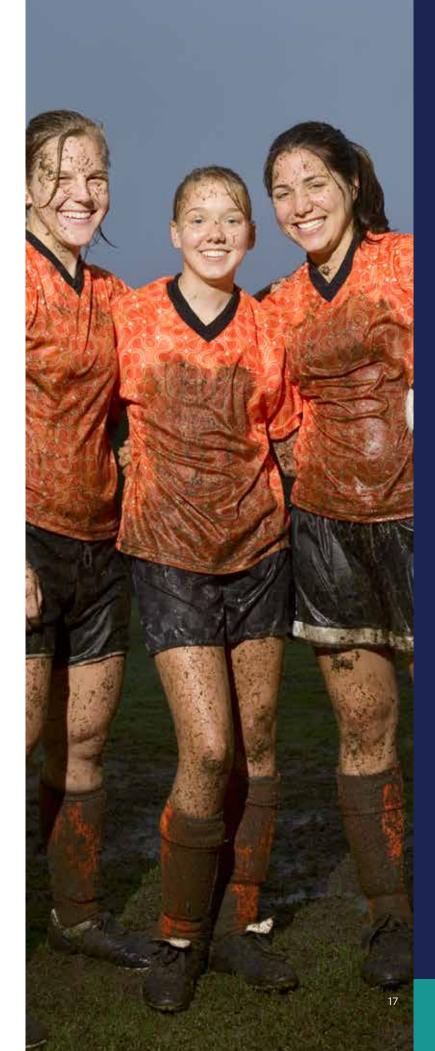
Validation of Performance Improvement Projects (PIPs) is one of three required external quality review activities mandated by the Children's Health Insurance Program Reauthorization Act of 2009 (CHIPRA). PIPs are vital to improving health outcomes and demonstrate a commitment to ongoing refinement in the processes surrounding health care delivery. Health plans have been doing PIPs for three years to improve enrollees' compliance with Well Care Visits for children 5 and 6 years old, while dental plans have been working on Annual Dental Visits. Both health and dental plans are currently adding second PIPs to address issues that are more specific to those plans, beginning in January 2015.

ADVANCEMENT

With Florida's ever-evolving health care landscape, Florida Healthy Kids continued to be a topic of conversation during the 2014 legislative session. The proposed "Healthy Florida" program was again the subject of a bill that would have utilized the Florida Healthy Kids Corporation to implement the program. However, the bill did not pass.

The "Healthy Florida" bill (CS/SB 1816), which was proposed as a Medicaid expansion alternative, was first introduced in the 2013 session. The bill proposed to extend access to guality health coverage to more than 1 million low-income Florida adults-specifically, most uninsured adults under age 65 with family incomes less than 138% of the federal poverty level. "Healthy Florida" was to be funded by Medicaid funds and administered by the Florida Healthy Kids Corporation. The bill would have also modified Healthy Kids' Board structure and added to its corporate responsibilities, while leaving the current Healthy Kids program intact. The 2013 legislation gained the support of the Senate and Governor but did not win House approval.

Although the bill has not yet passed, it was filed again in 2014, indicating the confidence Florida policymakers have in our nationally recognized organization as one that is wellequipped and prepared to support any future challenges that may confront our state. *Please refer to the Appendix for a list of legislation filed that impacted Florida Healthy Kids.*



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EFFECTIVENESS

Financial Highlights

Both total assets and total liabilities decreased in the fiscal year ended June 30, 2014, as compared to the previous year. The primary reason was the state of Florida's recapturing of state funds held at Healthy Kids on June 30, 2013, and the recognition of liquidated damages as income in the year ended June 30, 2014. The decrease in assets and liabilities was partially offset by increases in trade payables. Operating revenues and expenses increased from the fiscal year ended June 30, 2013, to the one ended June 30, 2014, primarily as a result of increased health care rates. Net position increased by \$3,169,327 and by \$782,611 for fiscal years ended June 30, 2014, and 2013, respectively. The increase in net position was the result of recognition



of revenue from assessing liquidated damages against Healthy Kids' current and former Third Party Administrators (TPA) partially offset by increased TPA expenses associated with the implementation of the Affordable Care Act during the year.

Years Ended June 30	2014	2013	Change
Assets			
Current Assets	\$44,952,754	\$45,613,399	-1.4%
Equipment	\$28,356	\$82,689	-65.7%
Total Assets	\$44,981,110	\$45,696,088	-1.6%
Liabilities			
Current Liabilities	\$24,679,739	\$28,562,359	-13.6%
Non-current Liabilities	-	\$1,682	-100.0%
Total Liabilities	\$24,679,739	\$28,564,041	-13.6%
Net Assets			
Invested in Capital Assets	\$28,356	\$82,689	-65.7%
Unrestricted	\$20,273,015	\$17,049,358	18.9%
Total Net Assets	\$20,301,371	\$17,132,047	18.5%
Total Liabilities and Net Assets	\$44,981,110	\$45,696,088	-1.6%



Changes In Net Position

Years Ended June 30	2014	2013	Change
Operating Revenues	\$399,264,655	\$387,836,732	2.9%
Operating Expenses	\$401,652,685	\$387,582,295	3.6%
Net Operating Gain (Loss)	(\$2,388,030)	\$254,437	-1038.6%
Non-Operating Revenues	\$5,557,357	\$528,174	952.2%
Increase in Net Position	\$3,169,327	\$782,611	305.0%
Net Position, Beginning	\$17,132,047	\$16,349,436	4.8%
Net Position, Ending	\$20,301,374	\$17,132,047	18.5%

Net position increased by \$3,169,327 for the fiscal year ending June 30, 2014

Appendix

2014 Legislation Filed Impacting Healthy Kids/Florida KidCare Program

This is not an exhaustive list of bills being monitored by FHKC.

#	Sponsor	Bill Summary (limited to those provisions affecting FHKC or KidCare; other provisions may be included in each bill)	Status Report
HB 917	Harrell	The bill amends the KidCare law to provide that children seeking eligibility for a component of KidCare to be offered the opportunity for presumptive eligibility in KidCare.	Never heard and died in committee.
SB 710	Garcia	The bill amends the Florida Healthy Kids Corporation Act to revise legislative intent to include a new program, Healthy Florida. The bill modifies the FHKC's corporate responsibilities and governance structure, medical loss ratio guidelines for health plan contracts, and reinstates medical loss ratio requirements for dental providers. The bill creates the Healthy Florida program, to provide coverage to individuals made "newly eligible" for Medicaid by the Affordable Care Act. Healthy Florida is modeled to operate the same as Healthy Kids and is administered by Florida Healthy Kids. It is funded by Medicaid funds using premium assistance. The bill also includes provisions related to dental provider contracts. \$1,258,054,808.00 appropriated for 2014-15 Healthy Florida coverage. \$21,352,754.00 appropriated for 2014-15 Healthy Florida administration.	Referred to Health Policy Committee. Note: On April 25, Senator Garcia proposed an amendment to SB 1354 (Grimsley). The amendment essentially amended SB 710 onto SB 1354. Amendment was defeated. Bill never heard and died in committee.
HB 7	Diaz	Extends KidCare program to children under the age of 19 "lawfully residing" in Florida; prohibits such eligibility extending to "undocumented immigrants." Effectively repeals the 5 year "Qualifed Alien" waiting period.	Reported favorably by Health Policy Committee. Referred to Appropriations Subcommittee on H&HS. Died in committee.
SB 282	Garcia	Similar to HB 7	
SB 86	Latvala	Health insurer, prepaid limited health service organization or HMO contracts with dental providers may not contain provision requiring that dentist must provide non-covered services to insured at a fee set by the insurer, PPLHSO or HMO. Health insurer, PPLHSO or HMO may not require in contract that provider participate in discount medical plan.	Signed by Governor.

CAHPS Quality Measures

Assessment of children's health plans was captured through a 14-question survey. The following highlights show some of the most positive Healthy Kids' responses against the national average. Healthy Kids results were closely aligned with the national benchmarks for the 14-CAHPS summary measures.

N/R = Sample size less than 50

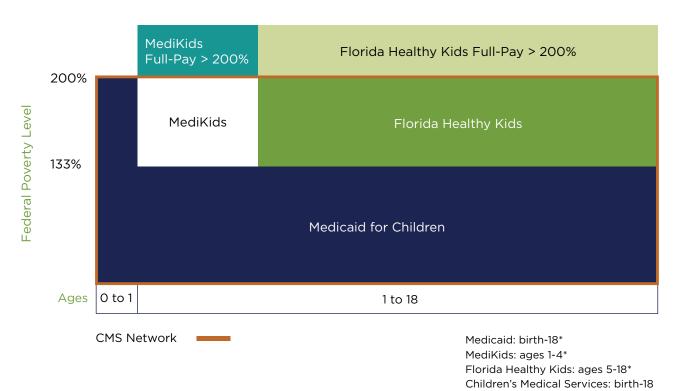
Composite Measures	FHKC 2014	National Average 2013	KidCare Average 2013	FHKC 2013
Getting Needed Care	79%	79%	75%	71%
Getting Care Quickly	92%	87%	90%	92%
How Well Doctors Communicate	90%	92%	89%	92%
Health Plan Customer Service	88%	83%	86%	82%
Child's Personal Doctor	82%	89%	85%	88%
Shared Decision Making	N/R	68%	64%	69%
Getting Specialized Services	N/R	77%	69%	64%
Care Coordination	N/R	78%	73%	72%
Individual Question Summary Rates				
Access to Prescription Medicines	88%	91%	90%	80%
Getting Needed Information	79%	90%	83%	82%
Overall Ratings				
Overall Rating: All Health Care	68%	64%	66%	66%
Overall Rating: Personal Doctor	72%	72%	72%	78%
Overall Rating: Specialist Seen Most Often	65%	67%	67%	63%
Overall Rating: Health Plan	62%	67%	64%	58%



HEDIS Quality Measures: Year-By-Year Comparison

Measure	Age Range	2013 FHKC Mean	2012 FHKC Mean	2011 FHKC Mean
Children and Adolescents' Access to Primary Care Practitioners	Ages 2-6 Years (FHKP Eligibility: 5-6 Years)	87.0%	88.9%	86.7%
	Ages 7-11 Years	93.4%	93.2%	92.1%
	Ages 12-19 Years (FHKP Eligibility: 12-18 Years)	90.9%	90.9%	89.8%
Initiation of Drug Dependence Treatment Alcohol and Other	13-17 Years	31.8%	38.0%	36.0%
Engagement of Drug Dependence Treatment Alcohol and Other	13-17 Years	8.3%	7.6%	9.9%
Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life	FHKP Eligibility: 5-6 Years	64.4%	15.2%	10.0%
Adolescent Well-Care Visits		57.7%	31.7%	46.4%
Chlamydia Screening in Women 16-20 Years	FHKP Eligibility: 16-18 Years	-	64.8%	53.8%
HPV Vaccine for Female Adolescents		41.4%	55.9%	53.8%
Immunizations for Adolescents		23.2%	39.2%	33.4%
Appropriate Testing for Children with Pharyngitis		71.9%	71.4%	67.1%
Appropriate Treatment for Children with Upper Respiratory Infection		84.7%	85.1%	83.7%
Use of Appropriate Medications for People	5-11 Years	93.6%	86.3%	90.8%
with Asthma	12-18 Years	90.9%	-	-
Follow-Up Care for Children Prescribed ADHD	Initial Phase	38.1%	38.0%	36.6%
Medication	Continuation and Maintenance Phase	44.3%	47.4%	38.6%
Follow-Up after Hospitalization for Mental	7 Days	41.8%	39.7%	39.0%
Illness	30 Days	62.5%	59.9%	60.7%
Annual Dental Visit	Ages 2-6 Years (FHKP Eligibility: 5-6 Years)	59.4%	57.0%	57.6%
	Ages 7-10 Years	63.9%	63.5%	63.1%
	Ages 11-14 Years	60.1%	58.9%	58.3%
	Ages 15-18 Years	53.5%	52.8%	52.2%

Eligibility



with special health care needs * Specific income criteria apply

2014 Federal Poverty Guidelines (Annually)

Household Size	100%	133%	150%	200%
1	\$11,676	\$15,528	\$17,508	\$23,340
2	\$15,732	\$20,928	\$23,604	\$31,464
3	\$19,800	\$26,328	\$29,688	\$39,588
4	\$23,856	\$31,728	\$35,784	\$47,700
5	\$27,180	\$37,128	\$41,868	\$55,824
6	\$31,980	\$42,528	\$47,964	\$63,948
7	\$36,036	\$47,928	\$54,048	\$72,060
8	\$40,092	\$53,328	\$60,144	\$80,184

Health/k/ds

FHK offers five easy ways for families to pay premiums: online, phone, mail, cash, text

Florida Healthy Kids Health Plans

Health Plan	Number of Counties	Enrollees
WellCare	65	78,993
United Health Care	41	66,874
Aetna/Coventry	16	18,904
Amerigroup	11	52,569
Florida Health Care Plan	1	3,849
Sunshine State	1	1,305
Florida Blue	1	273

Florida Healthy Kids Dental Plans

Dental Plan	Enrollment
DentaQuest	105,671
MCNA	100,995
Argus	12,739





Health/keds

To assure access to quality health care services for Florida's children

850-224-5437

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