

P.O. Box 980 Tallahassee, FL 32302-0980 Summer 2010 Volume 2, Issue 2

# MAKE SURE YOUR KIDS ARE READY FOR BACK-TO-SCHOOL!

It's that time again! Kids and parents all over Florida are preparing for school to start. It is important to makes sure our kids are ready and healthy for school.

Each year, kids miss more than 51 million hours of school because of tooth and gum illnesses. These lost hours could mean your child gets behind on school work. In addition, nearly 25 percent of children have eye problems, making it hard for them to read and understand their school work.

Before school starts, be sure your kids' shots are up to date, take them for well-child doctor visit, get their eyes checked and take them to the dentist. All of these services are covered by Florida KidCare. Contact your health plan for more details.





# In this Issue:

Your family is busy with summer fun, but don't forget to keep your Florida KidCare info up to date.

Find details in this Summer 2010 issue of KidCare Konnection.

#### In this issue:

- New Cash-Payment Option
- Important KidCare reminders
- Hot FamilyVacation Deals
- Playground Safety



## CASH PAYMENTS NOW AVAILABLE!

Florida KidCare has added a new option for monthly payments – cash. Families can now make their Florida KidCare payments in cash at a "Fidelity Express" location.

There are approximately 600 Fidelity Express locations available throughout the state. To locate a Fidelity Express location, families with internet access can go to: www.fidelityexpress.com. There will be a \$2 convenience fee for each cash payment.

Follow these steps to make a cash payment:



- Go to one of Fidelity's many convenient bill pay locations, which you can find at www.fidelityexpress.com.
- The clerk will scan your Florida KidCare coupon and enter payment information.
- You will make your payment. For Florida KidCare, Fidelity is only authorized to accept cash.
- o If you do not have a coupon, make sure to have your 10-digit family account number for the clerk. If you do not have a coupon or your family account number, the clerk will not accept your cash payment.
- The clerk will return your coupon (if you provided one) and receipt to keep for your records.
- Please verify receipt information with coupon before leaving store.

#### FLORIDA KIDCARE REMINDERS:

**Update Addresses**: Please remember to update your address to a street number instead of a rural route. Important papers from your health plan and Florida KidCare cannot be sent to rural routes because the post office does not deliver to them anymore. Update your online account at www.healthykids.org/account or call 1-800-821-5437.

**Money Orders/Checks**: Please include your account number on checks and money orders so we can process your payment as fast as possible.

**Remember to renew**: Florida KidCare families must renew their accounts every year in order to continue coverage. You will be notified by mail when it is time for you to renew. Renewing families can access their online accounts at www.healthykids.org/account to continue coverage.

ONE KIDCARE NUMBER, ALL LANGUAGES: 1-800-821-5437

# BEWARE OF HOT PLAYGROUND AND SPORTS EQUIPMENT

The next time your child visits a playground, be aware of hot slides, swings, balls, bats, etc. These items can heat up to more than 130 degrees during the summer. This kind of heat can burn skin in just seconds.

Recently, a child in Iowa got second-degree burns from a hot slide. The slides in sunny Florida can get even hotter!

To protect your kids, try to find play grounds in the shade. If shade is not an option, try cooling the item off with cold water.

If your child becomes seriously injured in any activity, be sure to call 911 or go to the emergency room. In addition to doctor visits, your Florida Healthy Kids insurance covers emergency care. Contact your health plan for details.



### SIZZLING FAMILY VACATION DEALS

It's SUMMER! The kids are out and the weather is beautiful, so get the family together and head out on a road trip. That sounds great, but what about the strain family trips put on your pocketbook? VISIT FLORIDA has some great deals for Floridians that will set your mind and your wallet at ease.

Visit www.visitflorida.com/deals for discounts on everything from show tickets to free resort nights!





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Contact Us

Florida KidCare Information Line: 1-888-540-5437

Florida KidCare Customer Service: 1-800-821-5437

www.floridakidcare.org

**VidCore Konnection** is a complimentary newsletter produced quarterly by Florida Healthy Kids Corporation.



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# **DID YOU KNOW?**

## You can follow us on social networks!

Florida Healthy Kids, a Florida KidCare partner, is on Facebook, Twitter and has a blog! Follow us for health coverage updates and healthy tips:

- www.twitter.com/flhealthykids
- www.facebook.com/flhealthykids
- www.flhealthykids.wordpress.com



