

The logo features a stylized green circle with concentric lines above the text "KidCare Konnection" in a bold, green, sans-serif font.

A quarterly newsletter provided for  
Florida KidCare enrollees

P.O. Box 980  
Tallahassee, FL 32302-0980

Summer 2012

## Protecting Your Privacy

Florida KidCare follows strict privacy laws to protect your personal information, which is why your family account number was changed recently.



Some families should have received a letter in the mail about this change. Please know this change was done to protect your privacy. If your family applied for Florida KidCare more than seven years ago, the family account number includes one of the parent's social security number (SSN). New generic numbers have been assigned to all accounts that included a parent's SSN. Florida KidCare will no longer use these old account numbers.

If you have been assigned a new account number and you use the Internet to manage your account, you will need to create a new user ID and password the next time you visit the website. New coupon books will be sent to you at the time of your annual renewal. You can continue to use your old coupon books without any issues.

Thank you for your patience and understanding with this change.



One less worry  
for parents.

A brighter future  
for kids.

### In this issue:

- ⊙ **Protecting Your Privacy**
- ⊙ **Renewal Made Easier**
- ⊙ **State Employees Eligible for Lower Payments**

Fl♥rida KidCare

# Renewal Made Easier

Florida KidCare knows that families are busy and sometimes do not have the time to gather the necessary paperwork to make sure your child's coverage does not lapse.



To make sure there is no break in your child's health insurance, Florida KidCare recently made changes to the renewal process. These changes should simplify and speed up the process for you.

Before you receive the annual renewal form, Florida KidCare will work with various state agencies to try and verify your income. All the information that is verified will be pre-populated on the renewal form. If you believe the information on the form is correct, all you will need to do is SIGN THE FORM and return it. If something has changed, cross it out and write in the new information and provide proof of income.

You can also complete your renewal online at [www.healthykids.org](http://www.healthykids.org). Once you log into your account, you will find all the pre-populated information that is on the renewal form, displayed on the web for easy edits (if needed). If everything is correct, just simply click on the electronic signature to complete your renewal. All without having to find paystubs or tax returns or extra trips to the post office! Just click and submit!

---

## State Employees Eligible for Lower Payments

Thanks to the efforts of several legislators and many child health advocates, the children of state employees are now eligible to pay lower monthly payments for Florida KidCare health insurance.

Before this law was signed by Gov. Rick Scott, state employees could only enroll in the program under Medicaid or the full-pay option. Now, the cost of coverage could be \$15 or \$20 per month if all other eligibility requirements are met. Payments will still be based on household income and family size.

If you are a state employee with a child currently enrolled in the full pay option, your premium payment will be reduced automatically on July 1, 2012, if you meet the income requirements.

If your child's coverage cancelled due to non-payment, or you applied last year and did not opt to be a full pay participant, you should have received a letter from Florida KidCare with additional information. If you have questions about these changes, call Customer Service at 1-800-821-KIDS.

# Florida KidCare Breaks the 2 Million Mark

For the first time ever, more than 2 million of Florida's children are now enrolled in Florida KidCare.

This is exciting news! That means there are now 2 million kids around the state, your kids, who are experiencing the best access to quality health care. They are visiting doctors and dentists, getting prescriptions filled, getting x-rays and so much more.



Florida KidCare is proud to serve so many children and their families. The goal going forward is to continue to offer great customer service and to get all uninsured children covered.

---

## Caption This:

In each edition of the *KidCare Konnection*, a funny picture will be pictured for you to caption. Send your suggested caption to [johnsonm@healthykids.org](mailto:johnsonm@healthykids.org). The selected caption will be posted in the next issue.

Fall's "Caption This" winner is Christina Wilhoit with "She said WHAT??!?!?!" **Congratulations Christina!**

Summer's Caption This photo is this cute little guy as Superman!



**Fl**♥**orida KidCare**

P.O. Box 980  
Tallahassee, Florida 32302-0980

Contact Us

**Florida KidCare Information Line:**  
1-888-540-5437

**Florida KidCare Customer Service:**  
1-800-821-5437

[www.floridakidcare.org](http://www.floridakidcare.org)

**KidCare Konnection**

is a complimentary newsletter produced quarterly  
by Florida Healthy Kids Corporation.

NONPROFIT ORG.  
U.S. POSTAGE  
PAID  
TALLAHASSEE, FL  
PERMIT NO. 801

**Fl**♥**orida KidCare**  
Check us out online at [www.floridakidcare.org](http://www.floridakidcare.org)!

## DID YOU KNOW?

### You Can Follow Us on Social Networks!

Florida Healthy Kids, a Florida KidCare partner, is on Facebook, Twitter, YouTube, and has a blog! Follow us for health coverage updates and healthy tips:

- ◉ [www.twitter.com/flhealthykids](http://www.twitter.com/flhealthykids)
- ◉ [www.facebook.com/flhealthykids](http://www.facebook.com/flhealthykids)
- ◉ [www.flhealthykids.wordpress.com](http://www.flhealthykids.wordpress.com)
- ◉ [www.youtube.com/floridahealthykids](http://www.youtube.com/floridahealthykids)

**You Tube**



**f** Find us on  
**Facebook**

