Notice of Nondiscrimination – English

Fl♥rida KidCare

Discrimination is Against the Law

Health/k/ds

The Florida Healthy Kids Corporation and Florida KidCare comply with applicable, federal civil rights laws and do not discriminate based on race, color, national origin, age, disability, or sex. The Florida Healthy Kids Corporation and Florida KidCare do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Florida Healthy Kids Corporation and Florida KidCare provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact the Florida Healthy Kids Corporation Corporate Counsel.

If you believe that the Florida Healthy Kids Corporation or Florida KidCare has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Corporate Counsel Florida Healthy Kids Corporation PO Box 980 Tallahassee, FL 32302 Main Line: 850-224-5437 Fax: 850-701-6174 Email: resolve@healthykids.org

You can file a grievance by mail, fax, or email. If you need help filing a grievance, the Florida Healthy Kids Corporation Corporate Counsel can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.